
	Department of Education Region III <b>DIVISION OF CITY SCHOOLS</b> Angeles City Jesus Street, Pulungbulu, Angeles City		Document Code: SDO-QF-OSDS-SDS-003 Revision: 00 Effectivity date: 10/31/2018
	<b>DIVISION MEMORANDUM</b>		Name of Office: SDO Angeles City

November 14, 2018

**DIVISION MEMORANDUM**  
 No. J22 S. 2018

**RELEASED**

NOV 15 2018

By   
 DepED Angeles City  
 Division of City Schools

**QUALITY POLICY OF THE DIVISION OF ANGELES CITY**

To : Assistant Schools Division Superintendent  
 Chief Education Supervisors, CID, SGOD  
 All Division Office Personnel  
 Public Elementary and Secondary School Heads  
 All Others Concerned

- To express its commitment to quality service and the satisfaction of its stakeholders, the Division of Angeles City has established its Quality Policy compliant to ISO 9001:2015 standards.
- The Division's Quality Policy which appears below is hereby disseminated for the field's information:

**QUALITY POLICY**

DepEd Angeles City inspired by its motto "Smiles Bright, Serves Right" is committed to its V.A.L.U.E.S.:

**V**-aluing customer satisfaction through the provision of quality products and services in adherence to the government laws and all applicable ISO 9001:2015 requirements.

**A**-ddressing promptly all external and internal issues and concerns relevant to our mandate, and strategic direction in pursuit of our QMS towards achieving excellent results.

**L**-iving its guiding principle of "Magandang Buhay, Mabuting Tao" by maintaining its commitment to good governance translated into responsible and responsive service.

**U**-pgrading operational efficiencies by continuously improving our QMS to meet customers' need and applicable statutory and regulatory requirements.


**E**-nhancing learning standards and outcomes by continuously improving the management of curriculum implementation in schools and learning centers.

**"SMILES BRIGHT, SERVES RIGHT"**

S-supporting and capacitating schools and learning centers in providing conducive learning environment to ensure the provision of relevant, accessible and liberating quality basic education.

3. The Quality Policy shall be recited by the personnel of SDO Angeles City during the flag ceremonies every Monday.
4. The compliance of all concerned is enjoined.

jgg/aidevi/asds

  
**LEILANI SAMSON CUNANAN, CESO VI**  
Schools Division Superintendent

**"SMILES BRIGHT, SERVES RIGHT"**