



Republic of the Philippines
Department of Education
Region III
Schools Division of Angeles City



19 July 2023

DIVISION MEMORANDUM
No. 260 s. 2023

**IMPLEMENTATION OF THE CLIENT SATISFACTION MEASUREMENT (CSM) FORM
PRESCRIBED BY THE ANTI-RED TAPE AUTHORITY**

To: Assistant Schools Division Superintendent
OIC-Chief ES of Curriculum Implementation Division
Chief ES of School Governance and Operations Division
Education Program Supervisors
Public School District Supervisors
Unit Heads
Heads of Public Elementary and Secondary Schools
All Others Concerned

1. Please be informed of the Regional Memorandum No.364 s. 2023, entitled, "Implementation of the Client Satisfaction Measurement (CSM) Form Prescribed by the Anti-Red Tape Authority", dated July 13, 2023.
2. Attached is the Regional Memorandum No.364 s. 2023 for reference and guidance.
3. Immediate dissemination of and strict compliance with the contents of this Memorandum is directed.

per: [Signature]
RONALDO A. POZON PhD, CESO V
Schools Division Superintendent

Encls.: As stated

Reference: As stated

To be indicated in the Perpetual Index under the following subjects:

ARTA CLIENT SATISFACTION MEASUREMENT SURVEY

MCS/Admin/July 19, 2023